

# City of Pocatello Job Advertisement

**JOB TITLE: Telecommunications  
Operator (Dispatch)**

**RATE OF PAY: \$16.05/hour**

**DEPARTMENT: Police**  
**REPORTS TO: Telecommunications  
Operator Supervisor**

**STATUS: Full-time, Non-exempt**  
**HOURS: Shifts Vary**  
**LOCATON: Pocatello Police Department**

This position operates emergency services equipment, telephones and computer terminals and is responsible for answering non-emergency and emergency 9-1-1 telephone calls and dispatching for police, fire and ambulance services. The position works four ten-hour shifts. Shifts vary, candidate must be available to work weekdays, weekends, holidays and evenings.

Knowledge of radio communications, recordkeeping, law enforcement teletype and telecommunications (dispatch) equipment is desirable. Applicants with previous emergency services dispatching will be given preference. Must type 40 wpm. Request to take the typing test at the Department of Labor upon application.

Applicants considered for hire will undergo a background (criminal-character) investigation, truth verification test (polygraph or computer voice stress analysis), hearing examination, psychological examination and drug screening.

For a detailed job description, [click here](#).

**Important! Mark your calendar to attend one of the following scheduled exams.**

The first phase of the hiring procedure requires all applicants to complete and pass a written examination. The duration of the examination is approximately 4 hours. Applicants must attend **one** of the exam sessions listed below to be considered for the position. No prior notification is necessary. It is the applicant's responsibility to attend.

**Exam Dates/Times:** Thursday, April 15, 2010 5:00 p.m. - 9:00 p.m.  
or Friday, April 16, 2010 1:00 p.m. - 5:00 p.m.

**Location:** City of Pocatello  
**Police Department** Training Room  
911 North 7<sup>th</sup> Avenue

To be eligible to participate in the exam, an application must be submitted by the deadline.

Deadline for Application: **April 9, 2010**

## Application Instructions

Apply at: **Idaho Department of Labor**  
430 North 5th Avenue  
Pocatello, Idaho 83201

**You may also visit the Department of Labor IdahoWorks website.**



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**VETERAN'S PREFERENCE**